

# Displaced Children Outreach and Support Officer



## The BRIT School

We are seeking a compassionate and dedicated **Outreach and Support Officer** to oversee the welfare and safeguarding of displaced children attending BRIT Kids. You will play a crucial role in building relationships with families, ensuring children feel safe and supported, and working closely with teaching staff to implement trauma-informed practices.



BRIT Kids, with funding from Croydon Council, is enrolling 21-25 displaced children into its Saturday programme. The Outreach and Support Officer will be responsible for the welfare and safeguarding of these children while they are at BRIT Kids. This role involves working closely with parents, children, and teachers to ensure that children can access classes, feel comfortable, and integrate into the BRIT Kids and local community.

The ideal candidate will have experience working with displaced children and families, a strong understanding of safeguarding practices, and the ability to provide trauma-informed support. You should be empathetic, proactive, and able to build trusting relationships with children, parents, and staff.

## Job Description

Job Title	Outreach and Support Officer
Department	BRIT KIDS
Salary	£4,500 per annum (£20 per hour)
Hours of Work	Max 5 hours a week, 45 weeks, with 3 hours Saturday commitment
Contract Type	Fixed term - April 2025 to April 2026
Responsible to	BRIT Kids Director
Responsible for	Displaced Children
Job Overview	<p>The Outreach and Support Officer will be responsible for engaging with displaced children and their families. This will involve outreach activities, such as visiting local hotels where the families reside and acting as the first point of contact. You will guide families through the process of enrolling in BRIT Kids, providing support throughout their journey.</p> <p>This role also involves trauma-informed training, where the Officer will initially undergo training themselves and later assist in guiding teaching staff through the process. You will be the go-to person for families on Saturdays, building strong relationships of trust and ensuring the children's well-being and engagement with the programme.</p>

## Key Responsibilities

### Welfare and Safeguarding:

- Ensure the welfare and safeguarding of children enrolled in the BRIT Kids programme.
- Act as the primary contact for children and their families, addressing any concerns or needs.

### Trauma-Informed Support:

- Complete trauma-informed training and assist in guiding teaching staff through the training.
- Lead and provide ongoing support for staff to implement trauma-informed practices.

### Outreach and Recruitment:

- Conduct outreach activities to identify and engage displaced children and families.

- Visit local hotels where families are residing and provide information about the BRIT Kids programme.
- Guide families through the registration process and facilitate their participation in the programme.

#### **Family Engagement and Support:**

- Organize and lead meetings with families to ensure they feel supported and connected to the programme.
- Host group workshops to help children acclimate to their new surroundings and integrate into the BRIT Kids community.
- Develop strong, trusting relationships with families to foster long-term engagement.

#### **Onsite Support:**

- Be the designated support person for children and families on Saturdays, providing guidance and ensuring the children are comfortable in their new environment.
- Support children in navigating BRIT Kids classes and participating in activities.

#### **Collaboration with BRIT Kids Staff:**

- Work closely with the BRIT Kids Director and Assistant Director to ensure smooth implementation of the programme and consistent support for children.
- Collaborate with teaching staff to identify and address any challenges faced by the children in accessing and participating in classes.

#### **Ongoing Monitoring and Reporting:**

- Regularly monitor the progress and well-being of children enrolled in the programme.
- Report on key outcomes and any issues to the BRIT Kids Director.

## Person Specification

### Qualifications & Training:

- Relevant qualification in social work, youth work, education, community outreach, or a related field, or equivalent experience.
- Willingness to complete trauma-informed training.
- Safeguarding and child protection training or willingness to undertake training.

### Experience:

- Experience working with displaced children, vulnerable groups, or families in need of support.
- Previous experience in outreach work, community engagement, or social support.
- Experience working within an educational or youth programme setting.
- Experience of working collaboratively with multiple stakeholders, including schools, community organisations, and local authorities.

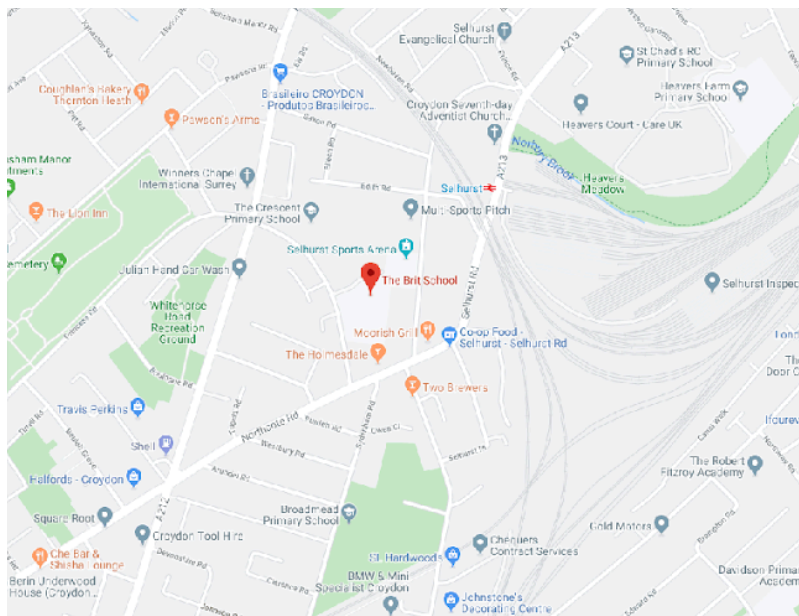
### Skills & Abilities:

- Strong interpersonal and communication skills, with the ability to build trust and rapport with children and families.
- Ability to provide compassionate, empathetic, and culturally sensitive support to displaced families.
- Ability to work independently and proactively, as well as collaboratively within a team.
- Strong problem-solving skills, with the ability to assess and respond to challenges faced by children and families.
- Organisational skills, including the ability to manage multiple tasks and priorities effectively.
- Ability to facilitate group sessions and workshops for children and families.
- Competence in maintaining accurate records, monitoring progress, and reporting outcomes.

## Location

The BRIT School is located in Selhurst, Croydon (Greater London).

60 The Crescent, Croydon CR0 2HN



## How to Apply

If you are passionate about making a difference in the lives of displaced children and want to be part of a supportive and creative environment, we would love to hear from you. Please complete an application form [here](#).

## Application Deadline: 8th April 2025

Join us in making a meaningful impact in children's lives!

The BRIT School is an Equal Opportunities Employer and an educational non-profit making registered charity. Roll: 1500 x 14–19 year old students

The BRIT School is committed to Equality, Diversity and Inclusion.

For more information visit our website [www.brit.croydon.sch.uk](http://www.brit.croydon.sch.uk)